

PROGRESSIVE TECHNOLOGY PROJECT

Storytelling With Social Media

Yee Won Chong, yeewonchong.org





Why Social Media Matters?





	Website	E-Blast	Social Network	
Function	Home base	Delivery Tool	Delivery Tool	
Life Span	Long	Short	Depends	
Access	Public	Personal	Public generally	
Editing after publishing	Easy	Νο	Kind of	
Engagement	Mostly Static	Static	Dynamic	

SOCIAL MEDIA EXPLAINED (DONUT EDITION)



Ewitter « I'm eating a donut »



« I like donuts »



CUISQUARE « This is where I eat donuts »



« Here's a video of me eating a donut »



Sustairum « Here's a vintage photo of my donut »



Pinterest « Here's a pretty donut recipe »



« Here's a viral picture of my donut »



« My skills include donut eating »



« Now listening to "Donuts" »

 \ll I'm a Google employee who eats donuts \gg

PROGRESSIVE TECHNOLOGY PROJECT

1010 10100100

Ways to have presence on and



Take advantage of the social and digital sweet spot - listen, have conversations





Link to your content



Today on RaceFiles: a look at the common perception of Asians as racists, as found in Dylann Roof's purported manifesto.

http://www.racefiles.com/.../no-dylann-roof-asians-arent-so-.../



No, Dylann Roof, Asians Aren't "So" Racist | Race Files

The racist manifesto attributed to vigilante racist, Dylann Roof, is troubling for a lot of reasons, not least of which is that Roof's diatribe reflects certain

RACEFILES.COM

Like · Comment · Share

İ.

Eric K Ward and 21 others like this.

A ≥ 25 shares



Curating, not just creating. Link to resources and topics related to your mission to maintain your "brand"



MomsRising @MomsRising · 3h Rising Latino Educators Stress Making Early Childhood Education A Priority nbcnews.to/1GHEDZn via @nbcnews #EarlyEdChat #EarlyEd #ECE

🎎 NBC Latino

Latino Educators Stress Making Early Childhood Education A Priority -...

CHICAGO, IL -- Recently a group of leaders, researchers and activists arrived at Chicago's Erikson Institute to



View on web





Generosity Pays. Like/Favorite and Share/Retweet info shared

by others.



NY Communities @nychange · Jul 7 Families need a #SpecialProsecutor ALL police violence. @NYGovCuomo DO THE RIGHT THING. #StandWithFamilies





todos nuestros niños @nuestrosninosUS · Jul 7 Thanks for ur support.



MomsRising @MomsRising Support the brave moms calling to #EndDetention! Take

....

action here-->bit.ly/EndDetention #WomenPayThePrice



Keep Up with Current Events



"The bookstore employee, who will go down in history as my favorite bookstore employee ever, immediately said to the man, 'Woah, that's a gun! That makes me uncomfortable.'

Anywhere you stood in the store you could hear his reply: 'Well, it shouldn't be a problem so long as I don't feel threatened."

Read more from #EchoingIda writer Bianca Campbell in her latest for RH Reality Check.



Powerless in the Face of White Supremacy and a Gun

While out shopping in Georgia at my favorite bookstore, the same day the Emanuel AME Church reopened its doors after the mass shooting, a white man in camouflage entered the store openly carrying a gun on his hip. This tense... RHREALITYCHECK.ORG

Like · Comment · Share

Bachel Carroll Rivas and 34 others like this.

A 13 shares



Show your work/impact



Greenpeace USA Yesterday at 12:05pm · 🚱

The #ShellNo movement is growing! This weekend, people around the world - from Buenos Aires to Helsinki - took to the streets (and kayaks and gas stations) to stand up for the Arctic.

See some of the highlights (in many languages!) here: http://peoplevsshell.tumblr.com



Like · Comment · Share

1,721 people like this.

Most Relevant -

.......

♦ 294 shares



7 Tips on Crafting Good Facebook Posts.



Your post can as long as essays but... keep it to 20-80 characters.

80% more engagement for post under 40 characters.





Images receive 37% more interactions





Make it ...

...action oriented

"Like this picture if you agree...."

N. Marshall M. Marshall M. Marshall M. M. Marshall S. M. M. Marshall M. M. Marshall





Lot of fun here at **#AMP2013**! We're having a photo contest with participants all across the country. Help a Nevadan take the prize home and like my picture below please. Most likes wins! **#PLAN #Nevada** - with Silver Velazquez and 40 others.

JULY 26, 2013 AT PORTLAND, OREGON 🄄

252 Likes 6 Comments

Like

Comment A Share



Here's your reminder: SMILE.ALWAYS - There's lots to be grateful for. #AMP2013 #summer #port... See More

Comment

............

Arre Share

...........

179 Likes 28 Comments

📫 Like





Aim for comments, not just likes by...

...asking questions





You can post as many times as you like, but... keep it to 2 posts per day.

Engagement starts to drop after 2 posts.





You can post anytime you like, but... keep between noon to before dinner time.

Peak engagement starts at 1PM.





You can use hashtags, but...

34% more likes and comments for tagless posts.

31% drop in post engagement for each hashtag.



7 Tips on Crafting Good Tweets.





You can post up to 140 characters, but... keep it to 71-100.







Tweets with image links get twice as many engagements than without. Tweets with links are 86% more likely to be retweeted.













You can tweet as many times as you like, but... keep it to 1-3 per day.

Engagement drops after 2-3 tweets.





You can post anytime you like, but... keep between noon to just after dinner time.

Peak engagement starts at 1PM.





Make it actionable by encouraging retweets.

12 times higher in chance of being retweeted if you ask for it.

23 times higher if you spell out "retweet".





You can use hashtags, but... keep it to 1-2 tags

106% more retweets for 1+ hashtags than without

15% more retweets for tweets with 1-2 hashtags

11% less retweets for tweets with 3+ hashtags





Use twitter handles/mentions

66 (\mathcal{O})



PROGRESSIVE TECHNOLOGY PROJECT

..........

...........

Summary

	Facebook	Twitter
Length (characters)	20-80	71-100
Links, Images, Videos	Yes	Yes
Action	Yes. "Like This"	Yes. "Retweet"
Engagement Booster	Ask questions	Use @ & #
Frequency (daily)	2	1-3
When?	noon to dinner	noon to dinner
Hashtag	0	1-2



Analyzing Your Social Media

I A MP	Western States Center See Insights Build Audience - Promote Page See Insights											
		PREVIOUS WEEK	TREND									
	Page Visits	260	95	173.7%								
	Weekly Total Reach	5,977	5,040	18.6%								
	People Engaged	415	350	18.6%								
	Total Page Likes	2,858	2 839	0.7%								
	Total Page Likes	2,858	2 839	0.7%			Reach: Orga	anic / Pai	d 💌 🗖 Po	st Clicks	Likes, Co	omments & Shares
Jewish				0.7% Post		Туре	Reach: Orga	anic / Paie Reach	d 💌 🗖 Po		Likes, Co	omments & Shares -
Jewish Voice for Peace Boton	Total Page Likes Jewish Voice for Peace Build Audience · Promote Page			Post Don't be	e fooled by these searing temperatures! The Campaign is still in full effect at Western		-		d 💌 🗖 Po			
Jawish Voice for Peace Beaton	Jewish Voice for Peace	Boston	Published ▼ 07/07/2015 4:11 pm	Post Don't be Spring C	Campaign is still in full effect at Western	Туре	Targeting	Reach	d 💌 🔳 Po	Enga		Promote
Jewish Voice for Peace Reven	Jewish Voice for Peace Build Audience · Promote Page	Boston LAST WEEK	Published ▼ 07/07/2015 4:11 pm	Post Don't be Spring C Final Control Final C	Campaign is still in full effect at Western	Туре	Targeting	Reach	d 💌 🗖 Po	Enga 22 4		Promote Boost Post
Jewish Nates Reason	Jewish Voice for Peace Build Audience · Promote Page Page Visits	Boston LAST WEEK 165	Published ▼ 07/07/2015 4:11 pm 07/07/2015 12:24 pm 07/06/2015 10:02 pm	Post Don't be Spring C Time is is #AMP2C Can't ma join us a	Campaign is still in full effect at Western running out! Register before July 8. 015 ake it to any of our workshops, but want to at the AMP Banquet on Saturday, July 18th	Type ©	Targeting (*) (*) (*)	Reach 193 77 244	d 💌 🖿 Po	Enga 22 4 8 2 16 0		Promote Boost Post Boost Post Boost Post
America Voice for Peace Reson	Jewish Voice for Peace Build Audience - Promote Page Page Visits Weekly Total Reach	Boston LAST WEEK 165 15,704	Published ▼ 07/07/2015 4:11 pm 07/07/2015 12:24 pm 07/06/2015 10:02 pm	Post Don't be Spring C Time is is #AMP2C Can't ma join us a	Campaign is still in full effect at Western running out! Register before July 8. 015 ake it to any of our workshops, but want to	Type	Targeting	Reach 193 77	d v Po	Enga 22 4 8 2 16		Promote Boost Post Boost Post



TRE

PROGRESSIVE TECHNOLOGY PROJECT

Analyzing Your Social Media



Western States Center

ans • 187 people talking about this • 18 people engaged per post

Fan Engagement Score: 63

Learn more about this tool

Check Scorecards!

https://engagement.actionsprout.com/pages/37636037076



Analyzing Your Social Media

Tweet Activity

Yee Won Chong @yeewon	Impressions	692
There's More Than One Kind of Family. It's Time Our Laws Include Everyone. #affinityfamily #paidsickdays	Total engagements	11
http://huff.to/1CiAx9a	Link clicks	5
	Favorites	3
Promote your Tweet Signing up for Twitter Ads will take you away from this	Retweets	1
Signing up for Twitter Ads will take you away from this page. Come back here after to promote this Tweet!	Detail expands	1
Get started	Profile clicks	1

............



Analyzing Your Social Media



4. Twitonomy

Twitonomy is a powerful Twitter analytics platform that I discovered after it's founder @MattFyot reached out to me on Twitter.

This free service is actually very robust, and I am impressed with all of the different methods of analysis it offers.

To give you a better idea here is a screen capture of my Twitonomy profile:


